What is Self-Service?

Self-Service is our new student planning web application that allows students to plan out the courses in their academic programs, register for classes, and check their Financial Aid status all in one system.

How do I log in to Self-Service?

Logging in is easy. You will use your common username and password (school e-mail, Moodle, Web Advisor) to log in.

Go to the Self-Service log in page: https://www.alamancecc.edu/selfservice

- Click on the “Self-Service Login” link
- Enter the same username and password you use with your school e-mail, Moodle, and WebAdvisor to sign in

What is my username?

First initial of your first name + middle initial + full last name + the last 3 digits of your student ID.
Name: Smokey The Bear
ID: 1000123
Example: stbear123

Note: If you can’t remember your password, you can follow the steps below to reset it.

What if I forget my password?

If you forget your password, go to this link to reset it: https://guardian.alamancecc.edu/

IMPORTANT: Changing your Self-Service password automatically changes your Moodle, WebAdvisor, and School Email (if applicable) passwords, too.

What do I do after logging in?

After you log in, you’ll be able to use the Self-Service tabs to view your grades, Financial Aid status, manage your classes, and more.

Where do I go for help?

Regarding issues involving your ACC Self-Service account or for password issues:

- Office: G-100 (Admissions) or Main 233 (Student Success Center)
- Phone: (336) 506-4270 or (336) 506-4362
- Email: Admissions-Records@alamancecc.edu