Business & Industry Training Services

For more than 50 years, Business and Industry Training Services has provided the industry base of Alamance County a variety of training options. Cost-effective programs and courses are constantly being tailored to meet the specific needs of a diverse company population.

- **Learn More** about Business and Industry Training Services corporate and workforce training program options and funding sources for new, expanding and existing businesses, training grant offerings, and training resources available for your business or organization.

- **Learn How** our training solutions can improve your employees leadership, business and technical skills.

- **Our Business and Industry Training Professionals** are available to assist your company with developing plans for delivering short-and long-term training classes.

• Quality
• Affordability
• Flexibility

Contact us directly to discuss your company’s specific training needs.

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Customized Training Program

If you manufacture, assemble, fabricate or produce, you may qualify!

Customized Training Program

...supports North Carolina’s economic development efforts by providing education and training opportunities for eligible businesses and industries.

Customized Training Program offers new and existing business and industry programs and training services for:
• Job growth
• Productivity enhancement
• Technology investment

The program was created to ensure a well-trained workforce in the state—a crucial factor to business and industry considering locating, expanding, or remaining in North Carolina.

Customized Training Program is designed to react quickly to the needs of businesses and to respect the confidential nature of proprietary business information.

Purpose

The program is a significant part of the economic development efforts of the State of North Carolina and is designed to react quickly to business needs while respecting the confidential nature of proprietary processes and information within those businesses. It provides customized training assistance in support of full-time production and direct customer service positions created in North Carolina. It enhances the growth potential of companies located in the state while simultaneously preparing North Carolina’s workforce with the skills for successful employment in emerging industries.

Eligibility

Businesses and industries eligible for support through the Customized Training Program include:
• Manufacturing
• Technology Intensive (i.e., Information Technology, Life Sciences)
• Regional or National Warehousing
• Distribution Centers
• Customer Support Centers
• Air Courier Services
• National Headquarters with operations outside North Carolina
• Civil Service employees providing technical support to U.S. military installations located in North Carolina

To receive assistance, eligible businesses and industries must demonstrate two or more of the following criteria:
• Business is making an appreciable capital investment
• Business is deploying new technology
• Business is creating jobs, expanding an existing workforce, or enhancing productivity and profitability of the operations within N.C.
• The skills of the workers will be enhanced by the assistance

Customized Training fund usage requires that trainees are paid by the company for all times during training hours.

Services Available for Support

• Training assessments
• Instructional design
• Instructional costs
• Training delivery for personnel involved in the direct production of goods and services
• Production and technology support positions
• Full-time probationary employees of qualified Customized Training companies are eligible for training delivered by the community college.

For training information contact:
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