Dear Small Business Center Client:

Thank you for using the Small Business Center (SBC) at Alamance Community College. In order to maintain the quality of our services, we ask that you complete the survey and return it in the stamped, self-addressed envelope or return by fax to 336 506-4318 or return by email to milee.archibald@alamancecc.edu. Your response is confidential and it is vital to the continuation of the services provided by the SBC. **We look forward to your prompt feedback.**

Name: _______________________

**1. PLEASE LET US KNOW YOUR SATISFACTION WITH OUR COUNSELING SERVICES:**

[ ] Excellent
[ ] Very Good
[ ] Good
[ ] Fair
[ ] Poor

**PLEASE LET US KNOW IF YOUR BUSINESS FITS INTO ANY OF THESE CATEGORIES:**

15. [ ] Is 8 (a) Certified
16. [ ] Is MBE Certified
17. [ ] Has CCR Registration
18. [ ] Is Exporting Goods/Services

**SOME OF OUR CLIENTS HAVE BEEN SUCCESSFUL IN OBTAINING CONTRACTS. IF YOU HAVE, PLEASE LET US KNOW ABOUT YOUR SUCCESS.**

<table>
<thead>
<tr>
<th>WHAT ADDITIONAL ASSISTANCE IS NEEDED?</th>
</tr>
</thead>
<tbody>
<tr>
<td>19. Commercial/Private ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>20. DOD Prime ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>21. DOD Sub ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>22. Federal Prime ____ # ____ Amount ($)</td>
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<tr>
<td>23. Federal Sub ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>24. State Prime ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>25. State Sub ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>26. Local Prime ____ # ____ Amount ($)</td>
</tr>
<tr>
<td>27. Local Sub ____ # ____ Amount ($)</td>
</tr>
</tbody>
</table>

**2. WOULD YOU RECOMMEND OUR SERVICES TO OTHERS?**

[ ] Yes
[ ] No
[ ] Unsure

If not Yes, please explain:

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

**3. AS A RESULT OF RECEIVING ASSISTANCE FROM THE COMMUNITY COLLEGE SMALL BUSINESS CENTER, I:**

[ ] Started a Business
[ ] Stabilized a Business
[ ] Expanded a Business
[ ] Postponed Plans
[ ] Other (specify) ____________________________

[ ] Closed Business

**PLEASE TELL US ABOUT YOUR SUCCESS:**

4. [ ] Created a Business Plan
5. [ ] Number of jobs created
6. [ ] Number of jobs saved/retained
7. [ ] % increase in gross sales or Amount ($)
8. [ ] % increase in profit or Amount ($)
9. [ ] Loan Application Submitted Amount ($)
10. [ ] Loans Obtained Amount ($)
11. [ ] SBA Loan Obtained Type

**OTHER COMMENTS:**

________________________________________________________________________
________________________________________________________________________
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<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>12. Owner Investment</td>
<td></td>
<td>Amount ($)</td>
</tr>
<tr>
<td>13. Other Capital Invested</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14. Other</td>
<td></td>
<td>Amount($)</td>
</tr>
</tbody>
</table>

*Equal Opportunity Affirmative Action Employer*