

New Student Orientation Fall 2023 Semester

**Transforming lives through excellence
in teaching, learning, and service.**



College 101: Understanding the Language

You may have already noticed that colleges and universities use a whole new language.

If you don't understand something we are saying,

Just ask!



What program did you
choose to major in at
ACC?



Who is on YOUR Success Team?

- You!
- Faculty and Academic Advisors
- Instructors
- Pace Coaches
- TRIO Student Support Services
- Career Services
- Disability Services
- Veteran Assistance
- Single Stop
- Office of Student Life & Engagement
- The Tutoring Center
- Learning Resource Center
- Math Center
- The Writing Center
- Spanish Lab
- Financial Aid
- ACC Bookstore
- Public Safety

Student Role

- Demonstrate responsibility for your own education and success
 - Meet with your Advisor every semester
 - Come to advising meetings prepared with an academic plan
 - Notify your advisor *in advance* if you have concerns
- Communicate with instructors and advisors on a regular basis
- Be organized and PLAN ahead
- Maintain passing grades (GPA 2.0 or higher) to remain in academic good standing



Connections are Important

Academic Advisor – Each student is assigned a faculty advisor. This is the person that assists you in developing an academic plan and registering for classes.

PACE Coach – Coaches assist students in balancing commitments, juggling responsibilities, understanding options, or academic “problem solving”. Each student will be assigned a coach.

Faculty – These are your instructors. They are your best academic resource and want to see you succeed, but you have to do the work!

Classmates – Peer support is key



Academic Advisor Roles



To assist you with educational planning, goal setting, and class selection in your first semester through graduation.

*Selective admissions programs may encourage you to see a staff advisor until you are admitted into the full program.



Course Options

Courses meet in a variety of formats, for example:

Understanding Course Information				
Course Name	Course Prefix	Course Number	Course Section	Credit Hours
College Student Success	ACA	111	41E	1

A: Service Learning Section

C: Section Linked with a Co-Requisite Section

E: 100% Online Asynchronous Section

H: Hybrid Sections

I: Independent Study Section

J: Credit By Exam Section

L: Hyflex Section

M: 100% Online Synchronous Section

N: Evening Section

Q: Off Campus Section

S: Saturday Section

Y: CCP/Early College Section

Z: Honors Optional Section



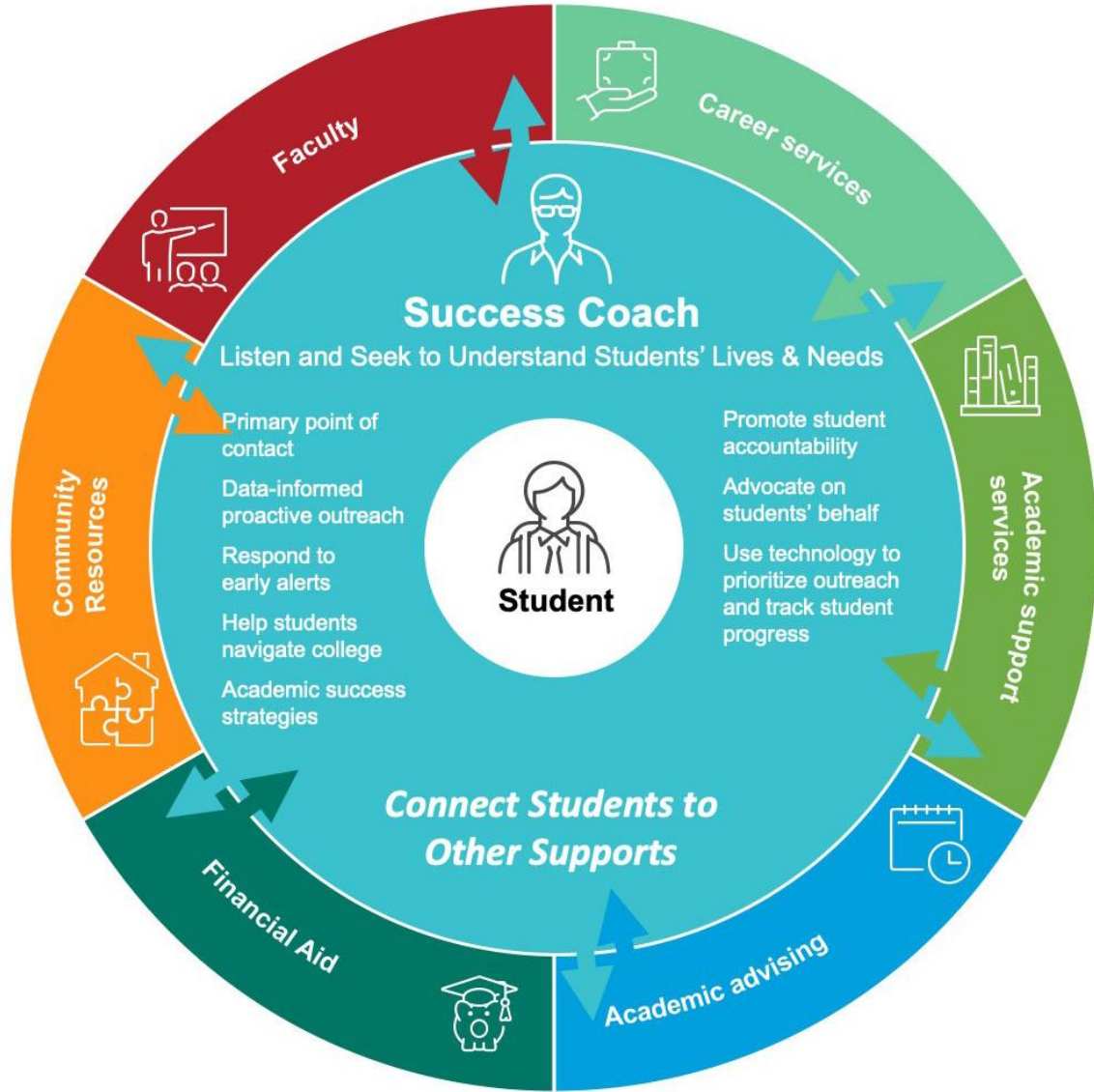
PACE Success Coaching

Coaching Model:

Proactive support strategy that gives students necessary resources to overcome challenges that impede academic success.



Persistence from Application to Completion in Education





TRiO Student Support Services provide opportunities for academic development, assist students with basic college requirements, and to motivate students toward the successful completion of their postsecondary education. The goal of the TRiO SSS program is to increase the college retention and graduation rates of its participants.

Who Qualifies?

- Pell Grant recipients
- First-generation college students (neither parent has a bachelor's degree)
- Students with a documented disability



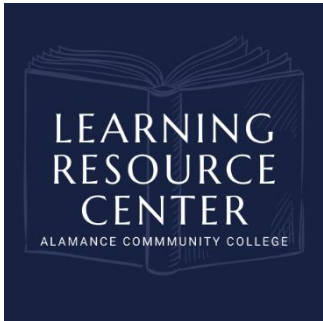
- Intensive Academic advising
- Success Coaching
- Career Planning
- College Transfer Tours
- Financial literacy and FAFSA workshops
- Educational and cultural outings
- Holistic workshops
- Leadership opportunities
- Referrals to other campus resources



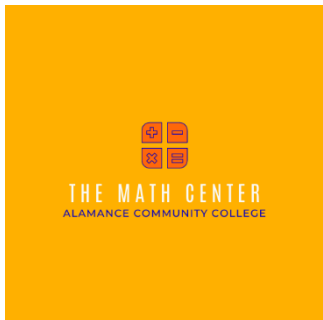
Academic Resources



The Tutoring Center – The Tutoring Center houses an open computer lab and offers tutorial services for individuals and groups that provide extra help for many of our programs and courses.



Learning Resource Center (Library) – As an ACC student, you can check out a variety of different types of library materials, use an open computer lab, check out a laptop, reserve study rooms, and receive support accessing online resources.



Math Center – Drop in to do homework, work with a study group, or ask questions! The math center is staffed by ACC math instructors who love to help!



Academic Resources



The Writing Center – The Writing Center may be used for any writing assignment in any course, as well as for other important writing tasks such as resumes and application essays.



Spanish Lab – Drop in lab designated to help any student taking Spanish courses. The Lab is staffed by ACC Spanish Instructors.





The **Student Success Center** is your resource for a variety of important student services. Located in the Main Building (Room 233) of the Graham Campus, the center is committed to your success by making available programs and resources focused on student's academic, vocational, and personal growth and achievement.

- ACCess account setup
- Add/Drop and Change of Information forms
- Campus activities and events
- Counseling referral services
- Disability Services
- Facilitation of selected workshops throughout the academic year
- Self Service navigation & registration
- Single Stop



Student Success



Counseling - Crisis counseling and counseling referrals are available for full and part-time students enrolled in any of the College's programs.



Career Services – Career exploration, resume writing, interviewing skills, job fairs, and local employment opportunities are offered throughout the year.



Student Success



Disability Services – The Office of Disability Services works to ensure that the College's programs, activities, events and facilities are appropriately accessible to qualified students with disabilities. *Please note that students must self-identify and are encouraged to start the process early.*

Tianna Holloway

336-506-4130

thholloway068@alamancecc.edu



Military Education Benefits— ACC is approved for Veteran's Administration educational benefits. Contact our Veterans Assistance Coordinator:

Brian Barringer

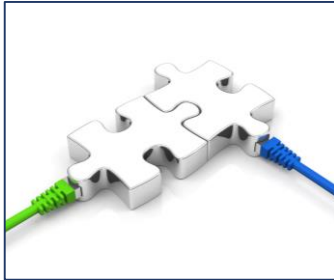
336-506-4398

bmbarringer477@alamancecc.edu





Main Building, Room 233



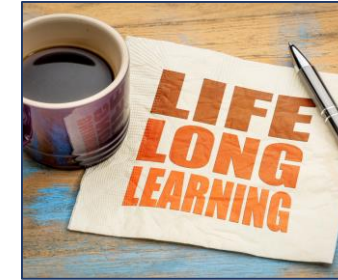
CONNECT

Not sure who can help with non-academic issues? We can point you in the right direction!



ASSIST

When "life" happens, our office can help with emergency assistance.



EDUCATE

Preparation is the key to minimizing crisis or hardship, join us to learn something new!

TOPICS WE CAN HELP WITH:

- Legal Advice
- Healthcare
- Nutrition
- Utilities/Housing
- Taxes
- Time Management
- Financial Stability
- More!



Kristen Sutherland,
Single Stop Coordinator
(336) 506-4039
kmsutherland239@alamancecc.edu



OUR MISSION

Provide expanding opportunities for students through educational experiences such as:

- Intellectual Programming
- Cultural Programming
- Social Programming
- Recreational Programming
- Student Leadership Opportunities

OUR SERVICES

- Leadership Development
- Governance
- Student Activities



Office of Student Life & Engagement



THERE'S NO "OTTER" PLACE TO BE. IT'S ABOUT THE **EXPERIENCE.**

ACC Clubs & Organizations

- Sigma Delta Mu (Spanish Club)
- Criminal Justice
- Book Club
- Visual Arts
- Phi Theta Kappa
- STEM Club
- Life Sciences & Technology Club
- Dental Assisting Club
- Flora Club (Horticulture)
- Culinary Team
- Medical Assisting
- Sigma Psi
- History Club
- Math & Physics
- Automotive
- Society of Soundwaves
- Prism (LGBTQ)



LIKE & FOLLOW

Facebook

Alamance Community College SGA

Instagram

acc.sga01

Gilbert Umberger

M228

grumberger092@alamancecc.edu

336-506-4339



Technology Resources



ACCess Email – This is the College’s primary source of communication with students and you will be held accountable for the information sent to you. Please READ your email!



Watermark (Aviso) Student - Aviso is an early alert and student tracking tool accessible on the ACC website and via the Watermark Student Mobile App. Through Watermark, students, faculty, and staff will be notified of academic performance through automated alerts, messaging, and tasks.



Moodle – This is a software that faculty may ask you to use to complete class assignments and check grades. Instructors may use it for just a few assignments or for all assignments.



Technology Resources



Student Self-Service – This is your student portal to all things ACC (account balance, advisor contact, class schedules, financial aid information, and graduation applications, and transcript requests)



ACC ChatBot - This chat bot will help us meet students where they are, even at 1am! His name is Haw the Otter and you can find him on the Financial Aid, Admissions, Distance Learning, Career Services, Library and IT web pages. He speaks both English and Spanish!



What is the name of
ACC's Mascot? →

- A. Graham
- B. Haw
- C. Steven
- D. Gee





Financial Aid

How do I apply?

- Complete the FAFSA online at **FAFSA.gov**
- If you need assistance, contact the Financial Aid office at financialaid@alamancecc.edu or 336-506-4340
- Complete additional documents requested by the Financial Aid Office

What do I need?

- Tax Return (include your parents' if you are under the age of 24)
- W-2 forms
- Social Security Number
- Create your FSA ID



***IF* You Need to Make a Change**

- Add/Drop Period – first four days of the semester
- Once classes have begun, you *cannot* receive a full reimbursement.
- Withdrawing from a course after the Add/Drop period may have serious consequences for Financial Aid, Veteran's Benefits, and program completion dates. Please do not withdraw without speaking to a PACE Coach and a staff member in Financial Aid / Veterans Office!



What is **SAP** and How Does it Affect My Financial Aid?

- Satisfactory **A**cademic **P**rogress
- **SAP** is run at the end of each semester
- To remain in “good standing”, you must maintain a 2.0 GPA on a 4.0 scale and complete 67% of classes you have enrolled in (completion rate, CR)

Ex. You enroll in 4 classes at 3 credits each = 12 credits

If you withdraw from one class (3 credits) you complete 9 of 12 credits
= 75% CR

If you withdraw from two classes (6 credits) you complete 6 of 12
credits = 50% CR

- If you fail to maintain these minimum standards, your Financial Aid package will be suspended and you may have to file an appeal or pay out-of-pocket.
- To be awarded scholarships you must maintain a GPA of 2.0 or higher and have a 75% completion rate.



ACC Financial Aid Office



Phone: 336-506-4340

Email: financialaid@alamancecc.edu

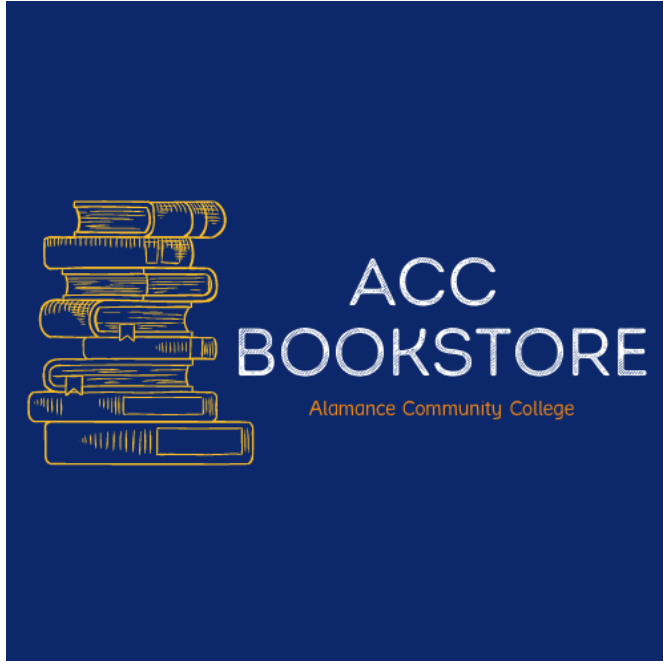
FAFSA Workshop Appointments:

www.alamancecc.edu/financial-aid-site/financial-aid-workshops/

Complete the FAFSA at FAFSA.gov



ACC Bookstore



- Using Financial Aid to pay for your textbooks and supplies?
 - Bookstore Charging is from **August 4th- September 1st** (Please purchase your books as soon as possible)
- The Bookstore offers Rentals or Purchases.
- Some classes are using entirely free, open sourced, online texts
- You may order your books online and pick up in the store OR bring in a copy of your schedule to the bookstore for assistance in choosing your textbooks.
- Bookstore Hours:
 - Monday – Thursday: 9am – 2pm
 - Fridays – Closed
 - <https://www.alamancecc.edu/services-for-students-site/bookstore/>



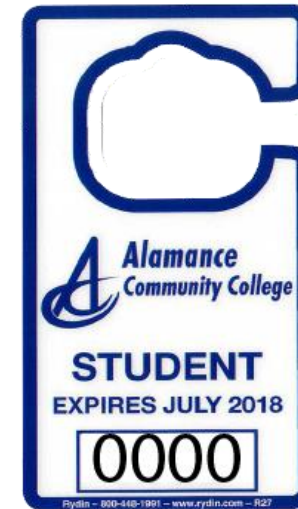
Public Safety



The goal of ACC's Public Safety Department is to make everyone feel safe while using the College's facilities. The ACC Public Safety Department provides services 24 hours a day, 365 days a year. Services include:

- **ACC Alerts***
- emergency response
- enforcement
- lost and found
- **parking and transportation**
- **student ID cards**
- security escorts

The Alamance Community College annual Clery Act and Crime Statistics Report can be found online at:
<https://www.alamancecc.edu/safety-and-security-site/>



Important ACC Policies

- FERPA
- Diversity
- Alcohol & Drug Free Campus
- Title IX Save Act

FERPA Policy

It is the policy of Alamance Community College, in accordance with the Family Educational Rights and Privacy Act (FERPA), to withhold personally identifiable information contained in our **students' educational records** *unless* the student has consented to disclosure or FERPA allows disclosure. **Directory information**, such as enrollment, academic honors and degrees, may be disclosed to the public. However, **private information**, such as address, phone number, grades class schedules, the student's account and financial aid awards may not be released without express **consent from the student**.



Diversity Policy

Alamance Community College actively promotes an awareness of and respect toward differences of race, gender, ethnicity, national origin, culture, sexual orientation, religion, age, and disability through programs such as curriculum development, professional development, and student activities.

Josefvon Jones

Director of Diversity, Equity, and Inclusion

G-Building, 211

jjones827@alamancecc.edu



Alcohol & Drug Free Campus

Alamance Community College is committed to a drug-free environment. The unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance, paraphernalia, or alcohol are prohibited on College premises and at any College-sponsored activities.



Title IX SaVe Act

Alamance Community College has zero-tolerance for gender-based and sexual misconduct. This includes, but is not limited to: sexual violence, sexual harassment, gender-based harassment, stalking, intimate partner violence, dating violence, and domestic violence. Gender-based or sexual misconduct must be reported to the Title IX Coordinator immediately.

Dr. Carol Disque

VP of Student Success

Alamance Community College

336.506.4138

carol.disque@alamancecc.edu



On a scale of 1-5, how prepared do you feel for the first day of classes?

1 = I'm Totally Lost

5 = I'm Super Confident



Ready for Classes?

- Verify Financial Aid (monitor your Self-Service and ACCess accounts)
- Request a Parking Decal and College ID online at:
<https://www.alamancecc.edu/safety-and-security-site/>
- Check your schedule in Self-Service **the day before** classes begin to confirm classroom locations
- Log in to Online classes in Moodle **THE DAY CLASSES BEGIN** to confirm enrollment*
- Bookstore Charging – **August 4th – September 1st** (please purchase your books as soon as possible)
- Payment Deadline – **August 8, 2023 at 3:00pm**



Thank you!

Questions?

