

**Alamance Community College
2009 Summary of Performance Standards for 2007-08 Academic Year**

Core Indicators of Success	NCCCS Performance Standards	ACC Results
Progress of Basic Skills	75% progressed within a level of literacy, completed a level entered or a predetermined goal, or completed the level entered and advanced to a higher level.	90% progressed within a level of literacy, completed a level entered or a predetermined goal, or completed the level entered and advanced to a higher level.
Passing Rates on Licensure & Certification Examinations	80% aggregate passing rate; for superior rating, no exams for which the college controlled who was eligible to sit for the exam with a passing rate less than 70%.	80% aggregate passing rate; 0 exams below 70%.
Performance of College Transfer Students	83% with GPA equal to or greater than 2.0 after two semesters; for exceptional performance, percentage equivalent to native UNC sophomores and juniors, 88% for 2006-07.	94% with GPA equal to or greater than 2.0 after two semesters.
Passing Rates of Students in Developmental Courses	75% completed developmental English, math, or reading with a grade of "C" or better.	83% completed developmental English, math, or reading with a grade of "C" or better.
Success Rate of Developmental Students in Subsequent College-Level Courses	80% of those who completed a developmental course in 2006-07 and a subsequent college level course in 2007-08 had a passing grade.	97% of those who completed a developmental course in 2006-07 and a subsequent college level course in 2007-08 had a passing grade.
Student Satisfaction of Program Completers and Non-Completers	90% indicate that programs and services meet or exceed expectations.	98% satisfaction.
Curriculum Student Retention & Graduation	65% of fall cohort completed their program, enrolled the following fall, or transferred.	71% of fall cohort completed their program, enrolled the following fall, or transferred.
Client Satisfaction with Customized Training	90% of businesses/industries surveyed report satisfaction with services provided.	95% of businesses/industries surveyed report satisfaction with services provided.